

# Board of Directors

**Linda B. Bammann** <sup>4,5</sup>

Retired Deputy Head of Risk Management  
JPMorgan Chase & Co.  
(Financial services)

**James A. Bell** <sup>1</sup>

Retired Executive Vice President  
The Boeing Company  
(Aerospace)

**Crandall C. Bowles** <sup>1,4</sup>

Chairman Emeritus  
The Springs Company  
(Diversified investments)

**Stephen B. Burke** <sup>2,3</sup>

Chief Executive Officer  
NBCUniversal, LLC  
(Television and entertainment)

**James S. Crown** <sup>5</sup>

President  
Henry Crown and Company  
(Diversified investments)

**James Dimon**

Chairman and  
Chief Executive Officer  
JPMorgan Chase & Co.

**Timothy P. Flynn** <sup>4,5</sup>

Retired Chairman and  
Chief Executive Officer  
KPMG  
(Professional services)

**Laban P. Jackson, Jr.** <sup>1</sup>

Chairman and Chief Executive Officer  
Clear Creek Properties, Inc.  
(Real estate development)

**Michael A. Neal** <sup>5</sup>

Retired Vice Chairman  
General Electric Company  
and Retired Chairman  
and Chief Executive Officer  
GE Capital  
(Industrial and financial services)

**Lee R. Raymond** <sup>2,3</sup>

Lead Director,  
JPMorgan Chase & Co.  
Retired Chairman and  
Chief Executive Officer  
Exxon Mobil Corporation  
(Oil and gas)

**William C. Weldon** <sup>2,3</sup>

Retired Chairman and  
Chief Executive Officer  
Johnson & Johnson  
(Health care products)

Member of:

- 1 Audit Committee
- 2 Compensation & Management Development Committee
- 3 Corporate Governance & Nominating Committee
- 4 Public Responsibility Committee
- 5 Directors' Risk Policy Committee

# Operating Committee

**James Dimon**

Chairman and  
Chief Executive Officer

**Ashley Bacon**

Chief Risk Officer

**John L. Donnelly**

Head of Human Resources

**Mary Callahan Erdoes**

CEO, Asset Management

**Stacey Friedman**

General Counsel

**Marianne Lake**

Chief Financial Officer

**Douglas B. Petno**

CEO, Commercial Banking

**Daniel E. Pinto**

CEO, Corporate & Investment Bank  
and CEO, EMEA

**Gordon A. Smith**

CEO, Consumer & Community Banking

**Matthew E. Zames**

Chief Operating Officer

# Other Corporate Officers

**Joseph M. Evangelisti**

Corporate Communications

**Anthony J. Horan**

Secretary

**Mark W. O'Donovan**

Controller

**Peter L. Scher**

Corporate Responsibility

**James R. Vallone**

General Auditor

**Sarah M. Youngwood**

Investor Relations

# Regional Chief Executive Officers

## Asia Pacific

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**Nicolas Aguzin**

## Europe/Middle East/Africa

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**Daniel E. Pinto**  
**Viswas Raghavan**, Deputy CEO

## Latin America/Canada

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**Martin G. Marron**

# Senior Country Officers

## Asia Pacific

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Australia and New Zealand  
**Robert C. Priestley**

China  
**David Li**

Hong Kong  
**Kam Shing Kwang**

India, Bangladesh and Sri Lanka  
**Kalpana Morparia**

Indonesia  
**Haryanto T. Budiman**

Japan  
**Steve Teru Rinoie**

Korea  
**Tae Jin Park**

Malaysia  
**Steve R. Clayton**

Pakistan  
**Muhammad Aurangzeb**

Philippines  
**Roberto L. Panlilio**

Singapore  
**Edmund Y. Lee**

Taiwan  
**Carl K. Chien**

Thailand  
**M.L. Chayotid Kridakon**

Vietnam  
**Van Bich Phan**

## EMEA

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France and Benelux  
**Kyril Courboin**

Belgium  
**Tanguy A. Piret**

Netherlands  
**Peter A. Kerckhoffs**

Germany, Austria and Switzerland  
**Dorothee Blessing**

Austria  
**Anton J. Ulmer**

Switzerland  
**Nick Bossart**

Iberia, Italy, Greece, Central & Eastern Europe, Nordics and Israel  
**Enrique Casanueva**

Iberia  
**Ignacio de la Colina**

Italy  
**Camillo Greco**  
**Guido M. Nola**

Israel  
**Roy Navon**

Ireland  
**Carin Bryans**

Russia/Central Asia  
**Yan L. Tavrovsky**

## Latin America

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Andean/Central America/  
Caribbean  
**Moises Mainster**

Argentina/Uruguay/Bolivia/  
Paraguay  
**Facundo D. Gomez Minujin**

Brazil  
**José Berenguer**

Chile  
**Alfonso Eyzaguirre**

Mexico  
**Eduardo F. Cepeda**

## North America

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Canada  
**David E. Rawlings**

# JPMorgan Chase Vice Chairmen

**Melissa L. Bean**

**Phyllis J. Campbell**

**Stephen M. Cutler**

**Jacob A. Frenkel**

**Walter A. Gubert**

**S. Todd Maclin**

**Mel R. Martinez**

**David Mayhew**

**Emilio Saracho**

**Peter L. Scher**

## **Rt. Hon. Tony Blair**

*Chairman of the Council*  
Former Prime Minister of Great Britain  
and Northern Ireland  
London, United Kingdom

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## **Alberto Baillères**

Presidente del Consejo de Administración  
Grupo Baf  
México D.F., Mexico

## **Paul Bulcke**

Chief Executive Officer  
Nestlé S.A.  
Vevey, Switzerland

## **Jamie Dimon<sup>1</sup>**

Chairman and Chief Executive Officer  
JPMorgan Chase & Co.  
New York, New York

## **Martin Feldstein**

Professor of Economics  
Harvard University  
Cambridge, Massachusetts

## **Armando Garza Sada**

Chairman of the Board  
ALPHA  
San Pedro Garza García, Mexico

## **Hon. Robert M. Gates**

Partner  
RiceHadleyGates LLC  
Washington, District of Columbia

## **Herman Gref**

Chief Executive Officer,  
Chairman of the Executive Board  
Sberbank  
Moscow, Russia

## **Jürgen Grossmann**

Owner  
Georgsmarienhütte Holding GmbH  
Hamburg, Germany

## **William B. Harrison, Jr.**

Former Chairman and  
Chief Executive Officer  
JPMorgan Chase & Co.  
New York, New York

## **Hon. Carla A. Hills**

Chairman and Chief Executive Officer  
Hills & Company International  
Consultants  
Washington, District of Columbia

## **Hon. John Howard OM AC**

Former Prime Minister of Australia  
Sydney, Australia

## **Joe Kaeser**

President and Chief Executive Officer  
Siemens AG  
Munich, Germany

## **Hon. Henry A. Kissinger**

Chairman  
Kissinger Associates, Inc.  
New York, New York

## **Jorge Paulo Lemann**

Director  
H.J. Heinz Company  
Pittsburgh, Pennsylvania

## **Sergio Marchionne**

Chief Executive Officer  
Fiat Chrysler Automobiles N.V.  
Auburn Hills, Michigan

## **Gérard Mestrallet**

Chairman and Chief Executive Officer  
ENGIE  
Paris la Défense, France

## **Akio Mimura**

Senior Advisor and Honorary Chairman  
Nippon Steel & Sumitomo Metal  
Corporation  
Tokyo, Japan

## **Patrice Motsepe**

Founder and Executive Chairman  
African Rainbow Minerals Limited  
Chislehurst, Sandton, South Africa

## **Amin H. Nasser**

President and Chief Executive Officer  
Saudi Aramco  
Dhahran, Saudi Arabia

## **Michael Pram Rasmussen**

Chairman of the Board  
A.P. Møller-Maersk Group  
Copenhagen, Denmark

## **Hon. Condoleezza Rice**

Partner  
RiceHadleyGates LLC  
Stanford, California

## **Ratan Naval Tata**

Chairman  
Tata Trusts  
Mumbai, India

## **Hon. Tung Chee Hwa GBM**

Vice Chairman  
National Committee of the Chinese  
People's Political Consultative Conference  
Hong Kong, The People's Republic  
of China

## **Cees J.A. van Lede**

Former Chairman and Chief Executive  
Officer, Board of Management  
Akzo Nobel  
Amsterdam, The Netherlands

## **Douglas A. Warner III**

Former Chairman of the Board  
JPMorgan Chase & Co.  
New York, New York

## **John S. Watson**

Chairman of the Board and  
Chief Executive Officer  
Chevron Corporation  
San Ramon, California

## **Yang Yuanqing**

Chairman and Chief Executive Officer  
Lenovo  
Beijing, China

## **Jaime Augusto Zobel de Ayala**

Chairman and Chief Executive Officer  
Ayala Corporation  
Makati City, Philippines

<sup>1</sup> Ex-officio

## Corporate headquarters

270 Park Avenue  
New York, NY 10017-2070  
Telephone: 212-270-6000  
jpmorganchase.com

## Principal subsidiaries

JPMorgan Chase Bank,  
National Association  
Chase Bank USA,  
National Association  
J.P. Morgan Securities LLC  
J.P. Morgan Securities plc

## Annual Report on Form 10-K

The Annual Report on Form 10-K of JPMorgan Chase & Co. as filed with the U.S. Securities and Exchange Commission will be made available without charge upon request to:

Office of the Secretary  
JPMorgan Chase & Co.  
270 Park Avenue  
New York, NY 10017-2070

## Stock listing

New York Stock Exchange  
London Stock Exchange

The New York Stock Exchange ticker symbol for the common stock of JPMorgan Chase & Co. is JPM.

Financial information about JPMorgan Chase & Co. can be accessed by visiting the Investor Relations website at [jpmorganchase.com](http://jpmorganchase.com). Additional questions should be addressed to:

Investor Relations  
JPMorgan Chase & Co.  
270 Park Avenue  
New York, NY 10017-2070  
Telephone: 212-270-6000

## Directors

To contact any of the Board members or committee chairs, the Lead Independent Director or the non-management directors as a group, please mail correspondence to:

JPMorgan Chase & Co.  
Attention (Board member(s))  
Office of the Secretary  
270 Park Avenue  
New York, NY 10017-2070

The Corporate Governance Principles of the Board, the charters of the principal Board committees, the Code of Conduct, the Code of Ethics for Finance Professionals and other governance information can be accessed by visiting our website at [jpmorganchase.com](http://jpmorganchase.com) and clicking on "Governance" under the "About us" tab.

## Transfer agent and registrar

Computershare  
480 Washington Boulevard  
Jersey City, NJ 07310-2053  
Telephone: 800-758-4651  
[computershare.com](http://computershare.com)

## Investor Services Program

JPMorgan Chase & Co.'s Investor Services Program offers a variety of convenient, low-cost services to make it easier to reinvest dividends and buy and sell shares of JPMorgan Chase & Co. common stock. A brochure and enrollment materials may be obtained by contacting the Program Administrator, Computershare, by calling 800-758-4651, by writing to the address indicated above or by visiting its website at [www-us.computershare.com/Investor](http://www-us.computershare.com/Investor).

## Direct deposit of dividends

For information about direct deposit of dividends, please contact Computershare.

## Stockholder inquiries

Contact Computershare:

### *By telephone:*

Within the United States, Canada and Puerto Rico: 800-758-4651 (toll free)

From all other locations:  
201-680-6862 (collect)

TDD service for the hearing impaired within the United States, Canada and Puerto Rico: 800-231-5469 (toll free)

All other locations:  
201-680-6610 (collect)

### *By regular mail:*

Computershare  
P.O. Box 30170  
College Station, TX 77842  
United States

### *By overnight delivery:*

Computershare  
211 Quality Circle  
Suite 210  
College Station, TX 77845  
United States

## Duplicate mailings

If you receive duplicate mailings because you have more than one account listing and you wish to consolidate your accounts, please write to Computershare at the address above.

## Independent registered public accounting firm

PricewaterhouseCoopers LLP  
300 Madison Avenue  
New York, NY 10017-6204