

Board of Directors

Linda B. Bammann⁴

Retired Deputy Head of Risk Management
JPMorgan Chase & Co.
(Financial services)

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The Boeing Company
(Aerospace)

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Chairman
NBCUniversal, LLC
(Television and entertainment)

Todd A. Combs^{2,3,5}

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Berkshire Hathaway Inc.
(Conglomerate)

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Chairman and
Chief Executive Officer
Henry Crown and Company
(Diversified investments)

James Dimon

Chairman and
Chief Executive Officer
JPMorgan Chase & Co.
(Financial services)

Timothy P. Flynn^{1,5}

Retired Chairman and
Chief Executive Officer
KPMG
(Professional services)

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Co-CEO and President
Ariel Investments, LLC
(Investment management)

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Chairman and Chief Executive Officer
Clear Creek Properties, Inc.
(Real estate development)

Michael A. Neal⁴

Retired Vice Chairman
General Electric Company;
Retired Chairman and
Chief Executive Officer
GE Capital
(Industrial and financial services)

Lee R. Raymond^{2,3}

Lead Independent Director
JPMorgan Chase & Co.;
Retired Chairman and
Chief Executive Officer
Exxon Mobil Corporation
(Oil and gas)

Member of:

- 1 Audit Committee
- 2 Compensation & Management Development Committee
- 3 Corporate Governance & Nominating Committee
- 4 Risk Committee
- 5 Public Responsibility Committee

Operating Committee

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Chief Executive Officer

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Chief Risk Officer

Robin Leopold

Head of Human Resources

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Chief Operating Officer;
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Chief Information Officer

Douglas B. Petno

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CEO, Asset & Wealth Management

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Chief Operating Officer;
CEO, Consumer & Community Banking

Stacey Friedman

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Peter L. Scher

Head of Corporate Responsibility;
Chairman of the Mid-Atlantic Region

Marianne Lake

CEO, Consumer Lending

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Nicole Giles

Firmwide Controller

Jason R. Scott

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Joseph M. Evangelisti

Corporate Communications

Lou Rauchenberger

General Auditor

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Filippo Gori

Europe/Middle East/Africa

Viswas Raghavan

Latin America/Canada

Martin G. Marrón

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Australia and New Zealand

Robert Bedwell

China

Mark Leung

Hong Kong

Filippo Gori

Japan

Steve Teru Rinoie

Korea

Tae Jin Park

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Indonesia

Haryanto T. Budiman

Malaysia

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Philippines

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Singapore

Edmund Y. Lee

Thailand

M.L. Chayotid Kridakon

Taiwan

Carl K. Chien

Vietnam

Van Bich Phan

Europe/Middle East/Africa

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Anton J. Ulmer

Bahrain, Egypt and Lebanon

Ali Moosa

Belgium

Tanguy A. Piret

France

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Germany

Dorothee Blessing

Iberia

Ignacio de la Colina

Ireland

Carin Bryans

Israel

Roy Navon

Italy

Francesco Cardinali

Luxembourg

Pablo Garnica

Middle East and North Africa

Khaled Hobballah

Karim Tannir

The Netherlands

Cassander Verwey

Russia and Kazakhstan

Yan Tavrovsky

Saudi Arabia

Bader Alamoudi

Sub-Saharan Africa

Kevin Latter

Switzerland

Nick Bossart

Turkey

Mustafa Bagriacik

Latin America/Caribbean

Andean, Caribbean and Central America

Moises Mainster

Colombia

Angela Hurtado

Argentina

Facundo D. Gómez Minujin

Brazil

José Berenguer

Chile

Alfonso Eyzaguirre

Mexico

Felipe García-Moreno

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Canada

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John L. Donnelly

Mark S. Garvin

Vittorio U. Grilli

Walter A. Gubert

Mel R. Martinez

David Mayhew

E. John Rosenwald

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Former Prime Minister of Great Britain
and Northern Ireland
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Vice Chairman of the Council
Partner
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Paris, France

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Nestlé S.A.
Vevey, Switzerland

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JPMorgan Chase & Co.
New York, New York

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Chairman and Chief Executive Officer
EXOR N.V.
Turin, Italy

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Iberdrola, S.A.
Madrid, Spain

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ALFA, S.A.B. of C.V.
San Pedro Garza García, Mexico

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Herman Gref

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Chairman of the Executive Board
Sberbank
Moscow, Russia

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Chairman and Chief Executive Officer
Hills & Company International Consultants
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Sydney, Australia

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New York, New York

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Alphen aan den Rijn, The Netherlands

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Saudi Aramco
Dhahran, Saudi Arabia

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Partner
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Tenaris
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Nassef Sawiris

Chief Executive Officer
OCI N.V.
London, United Kingdom

Ratan Naval Tata

Chairman Emeritus
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Alibaba Group
Hong Kong, China

The Hon. Tung Chee Hwa GBM

Vice Chairman
National Committee of the Chinese
People's Political Consultative Conference
Hong Kong, China

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Group Chief Executive Officer
Shiseido Co., Ltd.
Tokyo, Japan

Cees J.A. van Lede

Former Chairman and Chief Executive
Officer, Board of Management
AkzoNobel
Amsterdam, The Netherlands

Jaime Augusto Zobel de Ayala

Chairman and Chief Executive Officer
Ayala Corporation
Makati City, Philippines

*Ex-officio

Corporate headquarters

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New York, NY 10179-0001
Telephone: 212-270-6000
jpmorganchase.com

Annual Report on Form 10-K

The Annual Report on Form 10-K of JPMorgan Chase & Co. as filed with the U.S. Securities and Exchange Commission will be made available without charge upon request to:

Office of the Secretary
JPMorgan Chase & Co.
4 New York Plaza
New York, NY 10004-2413

Stock listing

New York Stock Exchange

The New York Stock Exchange ticker symbol for the common stock of JPMorgan Chase & Co. is JPM.

Financial information about JPMorgan Chase & Co. can be accessed by visiting the Investor Relations website at jpmorganchase.com. Additional questions should be addressed to:

Investor Relations
JPMorgan Chase & Co.
277 Park Avenue
New York, NY 10172-0003
Telephone: 212-270-2479

Directors

To contact any of the Board members or committee chairs, the Lead Independent Director or the non-management directors as a group, please mail correspondence to:

JPMorgan Chase & Co.
Attention (Board member(s))
Office of the Secretary
4 New York Plaza
New York, NY 10004-2413

The Corporate Governance Principles of the Board, the charters of the principal Board committees, the Code of Conduct, the Code of Ethics for Finance Professionals and other governance information can be accessed by visiting our website at jpmorganchase.com and clicking on "Governance" under the "About us" tab.

Transfer agent and registrar

Computershare
462 South 4th Street
Suite 1600
Louisville, KY 40202
United States
Telephone: 800-758-4651
www.computershare.com/investor

Investor Services Program

JPMorgan Chase & Co.'s Investor Services Program offers a variety of convenient, low-cost services to make it easier to reinvest dividends and buy and sell shares of JPMorgan Chase & Co. common stock. A brochure and enrollment materials may be obtained by contacting the Program Administrator, Computershare, by calling 800-758-4651, by writing to the address indicated above or by visiting its website at www-us.computershare.com/investor.

Direct deposit of dividends

For information about direct deposit of dividends, please contact Computershare.

Stockholder inquiries

Contact Computershare:

By telephone:

Within the United States, Canada and Puerto Rico: 800-758-4651 (toll free)

From all other locations:
201-680-6862 (collect)

TDD service for the hearing impaired within the United States, Canada and Puerto Rico: 800-231-5469 (toll free)

All other locations:
201-680-6610 (collect)

By regular mail:

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Louisville, KY 40233
United States

By overnight delivery:

Computershare
462 South 4th Street
Suite 1600
Louisville, KY 40202
United States

Duplicate mailings

If you receive duplicate mailings because you have more than one account listing and you wish to consolidate your accounts, please write to Computershare at the address above.

Independent registered public accounting firm

PricewaterhouseCoopers LLP
300 Madison Avenue
New York, NY 10017

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