Board of Directors

Linda B. Bammann 4,5

Retired Deputy Head of Risk Management JPMorgan Chase & Co. (Financial services)

James A. Bell 1

Retired Executive Vice President The Boeing Company (Aerospace)

Crandall C. Bowles 1, 4

Chairman
The Springs Company
(Diversified investments)

Stephen B. Burke 2,3

Chief Executive Officer NBCUniversal, LLC (Television and entertainment)

James S. Crown 5

President Henry Crown and Company (Diversified investments)

Jamie Dimon

Chairman and Chief Executive Officer JPMorgan Chase & Co.

Timothy P. Flynn 4,5

Retired Chairman KPMG International (Professional services)

Laban P. Jackson, Jr. 1

Chairman and Chief Executive Officer Clear Creek Properties, Inc. (Real estate development)

Michael A. Neal 5

Retired Vice Chairman of General Electric Company and Retired Chairman and Chief Executive Officer of GE Capital (Industrial and financial services)

Lee R. Raymond 2,3

Retired Chairman and Chief Executive Officer Exxon Mobil Corporation (Oil and gas)

William C. Weldon 2,3

Retired Chairman and Chief Executive Officer Johnson & Johnson (Health care products)

Member of:

- 1 Audit Committee
- 2 Compensation & Management Development Committee
- 3 Corporate Governance & Nominating Committee
- 4 Public Responsibility Committee
- 5 Risk Policy Committee

Operating Committee

Jamie Dimon

Chairman and
Chief Executive Officer

Ashley Bacon

Chief Risk Officer

Stephen M. Cutler

General Counsel

John L. Donnelly

Head of Human Resources

Mary Callahan Erdoes

CEO, Asset Management

Marianne Lake

Chief Financial Officer

Douglas B. Petno

CEO, Commercial Banking

Daniel E. Pinto

CEO, Corporate & Investment Bank and CEO, EMEA

Gordon A. Smith

CEO, Consumer & Community Banking

Matthew E. Zames

Chief Operating Officer

Other Corporate Officers

Joseph M. Evangelisti

Corporate Communications

Anthony J. Horan

Secretary

Mark W. O'Donovan

Controller

Lauren M. Tyler

General Auditor

Sarah M. Youngwood

Investor Relations

Regional Chief Executive Officers

Asia Pacific

Nicolas Aguzin

Europe, Middle East, Africa

Daniel E. Pinto

Emilio Saracho, Deputy CEO

Latin America

Martin G. Marron

Gregory L. Guyett, Greater

Robert C. Priestley, ASEAN CEO

China CEO

Senior Country Officers

Asia Pacific

ASEAN

Australia/New Zealand Robert C. Priestley

Indonesia

Haryanto T. Budiman

Malavsia

Steve R. Clayton

Philippines

Roberto L. Panlilio

Singapore Edmund Y. Lee

Thailand

M.L. Chayotid Kridakon

Vietnam Van Bich Phan

GREATER CHINA

China Zili Shao

Hong Kong **Andrew Butcher**

Taiwan Carl K. Chien

India

Kalpana Morparia

Japan

Steve Teru Rinoie

Korea Steve Lim Europe

Benelux/Nordics Jake Donavan

Central & Eastern Europe **Walter Schuster**

France/Francophone North Africa

Kyril Courboin

Germany

Martin Weismann

Ireland

Carin Bryans

Israel **Roy Navon**

Italy

Francesco Rossi Ferrini

Russia/Central Asia Yan Tavrovsky

Spain/Portugal **Enrique Casanueva Nardiz**

Switzerland Niklaus Bossart Turkey/Azerbaijan **Emre Derman**

Middle East, North Africa

Bahrain/Egypt/Lebanon Ali Moosa

Middle East/North Africa Sjoerd Leenart

Saudi Arabia Rayan Fayez

Sub-Saharan Africa

Nigeria

Tosin T. Adewuyi

Sub-Saharan Africa John J. Coulter

Latin America

Andean/Central America/ Caribbean

Moises Mainster

Argentina/Uruguay/Bolivia/

Paraguay Facundo D. Gomes Minujin

Brazil

Jose Berenguer

Alfonso Eyzaguirre

Mexico

Eduardo F. Cepeda

North America

Canada

David E. Rawlings

JPMorgan Chase Vice Chairmen

Douglas L. Braunstein Phyllis J. Campbell

Jacob A. Frenkel

Walter A. Gubert James B. Lee, Jr. **Todd Maclin**

Mel R. Martinez **David Mayhew Glenn Tilton**

J.P. Morgan International Council

As of March 31, 2014

Rt. Hon. Tony Blair

Chairman of the Council
Quartet Representative and
Former Prime Minister of Great Britain
and Northern Ireland
London, United Kingdom

Khalid A. Al-Falih

President and Chief Executive Officer Saudi Aramco Dhahran, Saudi Arabia

Alberto Baillères

Presidente del Consejo de Administración Grupo Bal México D.F., Mexico

Franco Bernabé

Chairman FB Group Rome, Italy

Paul Bulcke

Chief Executive Officer Nestlé S.A. Vevey, Switzerland

Michael A. Chaney

Chairman National Australia Bank Limited Perth, Western Australia

Hon. Richard M. Daley

Former Mayor of Chicago Chicago, Illinois

Martin Feldstein

Professor of Economics Harvard University Cambridge, Massachusetts

Gao Xi-Qing

Vice Chairman and President China Investment Corporation Beijing, The People's Republic of China

Hon. Robert M. Gates

Partner RiceHadleyGates LLC Washington, District of Columbia

Herman Gref

Chairman of the Board and Chief Executive Officer Sberbank Moscow, Russia

Jürgen Grossmann

Owner Georgsmarienhütte Holding GmbH Hamburg, Germany

William B. Harrison, Jr.

Former Chairman and Chief Executive Officer JPMorgan Chase & Co. New York, New York

Hon. Carla A. Hills

Chairman and Chief Executive Officer Hills & Company International Consultants Washington, District of Columbia

Hon. John Howard OM AC

Former Prime Minister of Australia Sydney, Australia

Hon. Henry A. Kissinger

Chairman Kissinger Associates, Inc. New York, New York

Mustafa V. Koç

Chairman of the Board of Directors Koç Holding A.Ş. Istanbul, Turkey

Jorge Paulo Lemann

Board Member Anheuser-Busch InBev São Paulo, Brazil

Gérard Mestrallet

Chairman and Chief Executive Officer GDF SUEZ Paris la Défense, France

Akio Mimura

Senior Advisor Nippon Steel & Sumitomo Metal Corporation Tokyo, Japan

Patrice Motsepe

Founder and Executive Chairman African Rainbow Minerals Limited Chislehurston, Sandton, South Africa

Michael Pram Rasmussen

Chairman of the Board A.P. Møller-Maersk Group Copenhagen, Denmark

Hon. Condoleezza Rice

Partner RiceHadleyGates LLC Palo Alto, California

Ratan Naval Tata

Chairman Tata Trusts Mumbai, India

Hon. Tung Chee Hwa GBM

Vice Chairman
National Committee of the Chinese
People's Political
Consultative Conference
Hong Kong, The People's Republic
of China

Cees J.A. van Lede

Former Chairman and Chief Executive Officer, Board of Management Akzo Nobel Arnhem, The Netherlands

Douglas A. Warner III

Former Chairman of the Board JPMorgan Chase & Co. New York, New York

John S. Watson

Chairman of the Board and Chief Executive Officer Chevron Corporation San Ramon, California

Jaime Augusto Zobel de Ayala

Chairman and Chief Executive Officer Ayala Corporation Makati City, Philippines

Ex-Officio Members

Jamie Dimon

Chairman and Chief Executive Officer JPMorgan Chase & Co. New York, New York

Arminio Fraga Neto

Founding Partner Gávea Investimentos Ltda. JPMorgan Chase & Co. Chairman of the Board BM&F Bovespa Rio de Janeiro, Brazil

Dr. Jacob A. Frenkel

Chairman, International JPMorgan Chase & Co. New York, New York

Walter A. Gubert

Vice Chairman and Chairman, EMEA JPMorgan Chase & Co. Brussels, Belgium

David Mayhew, CBE

Vice Chairman J.P. Morgan London, United Kingdom

JPMorgan Chase & Co.

Corporate headquarters

270 Park Avenue New York, NY 10017-2070 Telephone: 212-270-6000 jpmorganchase.com

Principal subsidiaries

JPMorgan Chase Bank, National Association Chase Bank USA, National Association J.P. Morgan Securities LLC J.P. Morgan Securities plc

Annual Report on Form 10-K

The Annual Report on Form 10-K of JPMorgan Chase & Co. as filed with the U.S. Securities and Exchange Commission will be made available without charge upon request to:

Office of the Secretary JPMorgan Chase & Co. 270 Park Avenue New York, NY 10017-2070

Stock listing

New York Stock Exchange London Stock Exchange Tokyo Stock Exchange

The New York Stock Exchange ticker symbol for the common stock of JPMorgan Chase & Co. is JPM.

Financial information about JPMorgan Chase & Co. can be accessed by visiting the Investor Relations website at jpmorganchase.com. Additional questions should be addressed to:

Investor Relations JPMorgan Chase & Co. 270 Park Avenue New York, NY 10017-2070 Telephone: 212-270-6000

Directors

To contact any of the Board members or committee chairs, the Lead Independent Director or the Non-management Directors as a group, please mail correspondence to:

JPMorgan Chase & Co. Attention (Board member(s)) Office of the Secretary 270 Park Avenue New York, NY 10017-2070

The Corporate Governance Principles of the Board, the charters of the principal Board committees, the Code of Conduct, the Code of Ethics for Finance Professionals and other governance information can be accessed by visiting our website at jpmorganchase.com and clicking on "Governance" under the "About us" tab.

Transfer agent and registrar

Computershare 480 Washington Boulevard Jersey City, NJ 07310-2053 Telephone: 800-758-4651 computershare.com

Investor Services Program

JPMorgan Chase & Co.'s Investor Services Program offers a variety of convenient, low-cost services to make it easier to reinvest dividends and buy and sell shares of JPMorgan Chase & Co. common stock. A brochure and enrollment materials may be obtained by contacting the Program Administrator, Computershare, by calling 800-758-4651, by writing to the address indicated above or by visiting its website at www-us.computershare.com/investor.

Direct deposit of dividends

For information about direct deposit of dividends, please contact Computershare.

Stockholder inquiries

Contact Computershare:

By telephone:

Within the United States, Canada and Puerto Rico: 800-758-4651 (toll free)

From all other locations: 201-680-6862 (collect)

TDD service for the hearing impaired within the United States, Canada and Puerto Rico: 800-231-5469 (toll free)

All other locations: 201-680-6610 (collect)

By regular mail:

Computershare P.O. Box 30170 College Station, TX 77842 United States

By overnight delivery:

Computershare 211 Quality Circle Suite 210 College Station, TX 77845 United States

Duplicate mailings

If you receive duplicate mailings because you have more than one account listing and you wish to consolidate your accounts, please write to Computershare at the address above.

Independent registered public accounting firm

PricewaterhouseCoopers LLP 300 Madison Avenue New York, NY 10017-6204

"JPMorgan Chase," "J.P. Morgan," "Chase," the Octagon symbol and other words or symbols in this report that identify JPMorgan Chase services are service marks of JPMorgan Chase & Co. Other words or symbols in this report that identify other parties' goods or services may be trademarks or service marks of those other parties.

As of the beginning of 2009, JPMorgan Chase & Co. has distributed shareholder information under the U.S. Securities and Exchange Commission "Notice and Access" rule. As a result, the firm prints 700,000 fewer Annual Reports and Proxy Statements, which saves on an annual basis approximately 6,400 trees and 800 metric tons of CO, emissions.

This Annual Report is printed on paper made from well-managed forests and other controlled sources. The paper is independently certified by BVQI to the Forest Stewardship Council™ (FSC®) standards. The paper contains a minimum of 20% post-consumer waste recycled fibers.

