

Travel for Business or Pleasure: Where does your city rank? Share of Spending by Visitors to the Metro Area

City and regional governments spend considerable time promoting their cities to [international markets](#), whether for exports of goods or as a tourist destination. Overlooked is the importance of domestic visitors—business travelers, tourists, or day-trippers—who allow a metro area to extend its economic reach. Much as exports enable firms to reach new markets and consumers beyond their immediate surroundings, increasing the number of visitors to a metro area increases the number of potential customers. Visitors are important beyond the traditional tourist-centric sectors such as hotels or restaurants, with purchases extending into retail and entertainment amongst others. Leveraging data from 12.4 billion [anonymized](#) credit and debit card transactions in 15 metropolitan areas, the JPMorgan Chase Institute's recently released [Profiles of Local Consumer Commerce](#) (PLCC) can help better explain spending by domestic visitors in metropolitan areas.

Across the fifteen metro areas, the average share of spending by nonresidents was 15.6 percent of total consumer spending. The average masks considerable variance across the cities, as shown in the table below. In Phoenix, nonresidents accounted for 23.0 percent of all local consumer commerce spending. This is nearly 17 percentage points higher than the city with the lowest share of spending by nonresidents, Houston, where visitors only accounted for 6.1 percent of spending. Besides Phoenix, other cities at the top of the rankings include San Diego and Seattle.

Which metro area has the largest share of spending by visitors?

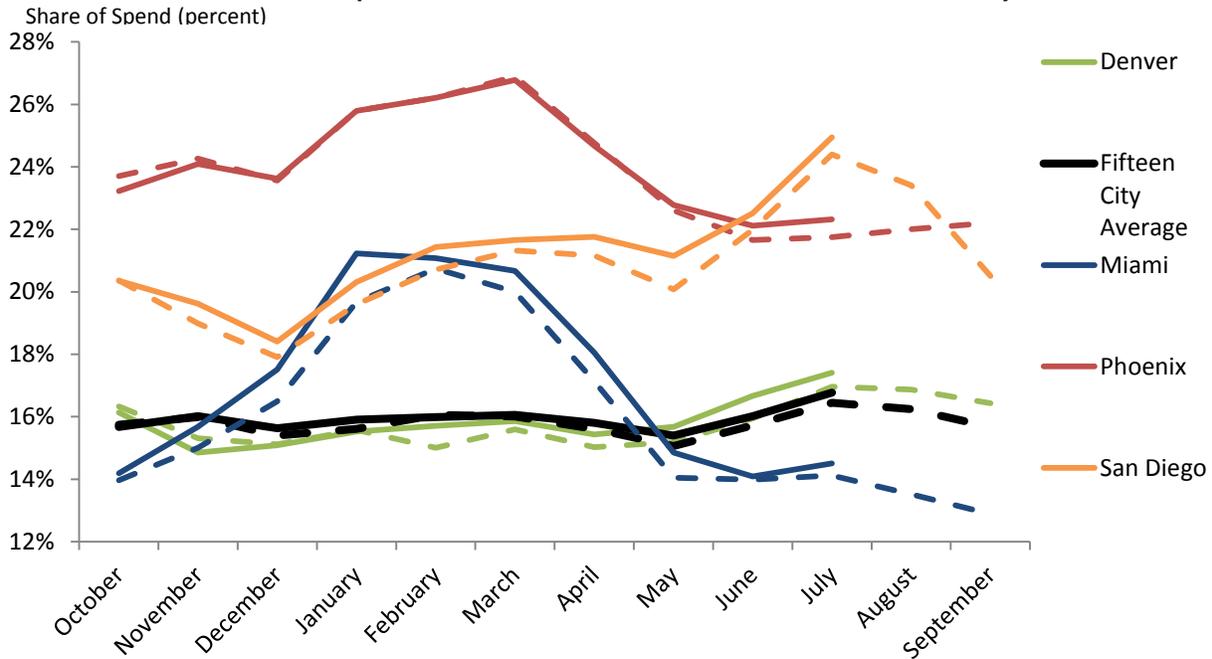
2015 Q2

Rank	Metro Area	Share of Spending
1	Phoenix-Mesa-Scottsdale, AZ	23.0%
2	San Diego-Carlsbad, CA	21.6%
3	Seattle-Tacoma-Bellevue, WA	21.2%
4	San Francisco-Oakland-Hayward, CA	20.4%
5	Atlanta-Sandy Springs-Roswell, GA	18.3%
6	Dallas-Fort Worth-Arlington, TX	18.1%
7	Los Angeles-Long Beach-Anaheim, CA	17.4%
8	Portland-Vancouver-Hillsboro, OR-WA	17.0%
9	Denver-Aurora-Lakewood, CO	15.8%
Fifteen City Average		15.6%
10	Miami-Fort Lauderdale-West Palm Beach, FL	15.6%
11	Columbus, OH	11.3%
12	Detroit-Warren-Dearborn, MI	10.0%
13	New York-Newark-Jersey City, NY-NJ-PA	9.8%
14	Chicago-Naperville-Elgin, IL-IN-WI	8.3%
15	Houston-The Woodlands-Sugar Land, TX	6.1%

Source: JPMorgan Chase Institute.

Tourism is generally considered to be highly seasonal, with many destinations known for having peak and quiet periods. However, spending by out-of-towners across most cities remains stable throughout the year, as reflected in the fifteen city average.¹ Despite this relative stability, two distinct seasonality patterns emerge: (1) across several cities, notably San Diego and Denver, a slight increase in summer months; and (2) for two of the fifteen cities, Phoenix and Miami, a spike in winter months, reflecting the well-known migration to warm weather and so-called "snowbirds." Interestingly, though the pattern is similar for both cities, the level share in Phoenix is considerably higher than that in Miami—in some months higher by 10 percentage points. In the chart below, we show these patterns by plotting the share of spending by visitors in select metro areas between October 2013 and July 2015.

Share of Visitor Spend in Select Metro Areas from October 2013 to July 2015



Note: Dashed lines represent October 2013 through September 2014 while solid lines represent October 2014 through July 2015.

Source: JPMorgan Chase Institute

Visitors are only one part of local economies, but in most cities they represent a meaningful percent of local consumer commerce and thus can be an important market for firms looking to expand beyond the immediate residents of their metro area. The JPMorgan Chase Institute’s new data series, Profiles of Local Consumer Commerce, enables better tracking of these data within and across metropolitan areas, and is a powerful tool for understanding consumer commerce and devising better policies to enable commerce.

The JPMorgan Chase Institute is committed to delivering data-rich analyses and expert insights for the public good. Our recently released report [Profiles of Local Consumer Commerce](#) tells the story of the decline in everyday retail spending across fifteen metro areas. As part of a five week series, the JPMC Institute will explore the differences between the metro areas through a series of blog posts ranking the cities across select dimensions from the report. Last week we looked at [Spending at Small and Medium Enterprises](#).